



Notice of Power Outage Due to Electricity Inspection

Dear esteemed guest, we regret to inform the Sheraton Grande Tokyo Bay Hotel will be temporarily closed as we conduct a mandatory electrical systems inspection from December 12th to December 14th 2021. We apologize for any inconvenience this may cause and kindly request your understanding and cooperation.

◆Temporary closure

Timeline: from December 12th 2021 1PM to December 14th 2021 2PM

***All facilities including parking lots will be closed. We will regrettably not be able to respond to calls, electronic messages and chats until re-opening on December 14th. Taxi and bus transportation services are also temporarily suspended.**

◆Checkout and departure on Sunday, 12th December

•Check out: at the latest 12PM (noon)

Please kindly settle all billing and exit the premises by the above indicated time.

Late checkout is not available on this date.

•Luggage may be stored at the lobby until 12PM

◆Check in and arrival on Tuesday, 14th December

•Check in: from 3PM

Building admittance is available from 2PM.

Early check in is not available on this date.

•Luggage handling: from 2PM

Please arrange for deliveries to be made from 2PM.

◆Transportation

Taxi and bus transport to and from the hotel will be unavailable during the power outage.

Please kindly use the Disney Resort Line.

【Shuttle bus between the Maihama Station and Hotel】

12th December Last Bus from Hotel: 12:52PM

14th December First Bus from Maihama Station: 3:00PM

【Shuttle bus between Airport and Hotel】

12th December Last Bus from Hotel: To Haneda AP 11:50AM, To Narita AP 10:07AM

14th December From Hotel: No Operation

◆Restaurant and Hotel facilities

- Hotel Service Counter at Tokyo Disney Resort® Welcome Center
Closed from December 12th to December 14th

- Restaurant:

- <Grand Café>

- 12th December Closed after Breakfast

- 13th December Closed

- 14th December Open from Dinner

- <Maihama Teppanyaki+>

- 12th December Closed

- 13th December Closed

- 14th December Closed

- <Toastina>

- 12th December Closed

- 13th December Closed

- 14th December Open from Dinner

- <Galleria Café>

- 12th December Closed

- 13th December Closed

- 14th December Closed

- <Asuka>

- 12th December Closed after Breakfast

- 13th December Closed

- 14th December Closed

- <Room Service>

- 12th December Closed after Breakfast

- 13th December Closed

- 14th December Open from Dinner

- <OASIS>

- 12th December Closed

- 13th December Closed

- 14th December Open from 2PM

- Indoor Pool will be closed on December 14th.

- My-You will resume operations starting December 14th 6PM.

- Dog Lovers' Suites at Tokyo Bay:
 - 12th December Closed
 - *Dog Cabin available until 12PM.
 - 13th December Closed
 - 14th December Open from 2PM to 9PM.

- Bridal Salon:
 - 12th December Open from 9AM to 11:30AM
 - 13th December Closed
 - 14th December Open from 2PM
 - 15th December Open from 10AM

- Other Facilities: 13th December Closed
 - <The Shop@Sheraton>
 - 12th December Open from 8AM to 11AM
 - 14th December Open from 6PM to 11PM
 - <Disney Fantasy>
 - 12th December Open from 8AM to 11AM
 - 14th December Closed
 - <Gallery Edom>
 - 12th December Open from 9AM to 12AM
 - 14th December Closed
 - <Hair Salon Kawashima>
 - 12th December Closed
 - 14th December Closed
 - <Studio Alice>
 - 12th December Open from 9AM to 12AM
 - 14th December Closed
 - <NAMCO Land>
 - 12th December Closed
 - 14th December Open from 2PM to 11PM

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