

Information during your stay

【Sheraton Shopping Promenade (2F)】

- The Shop @ Sheraton 8:00am~11:00pm
- Shop Lupine from August 1, 8:00am-11:00am / 3:00pm-10:00pm
- Disney Fantasy 8:00am~9:00pm
- Gallery Edom 9:00am~5:00pm
- Hair salon KAWASHIMA 10:00am~7:00pm (Close on Monday, Tuesday) *do business on a holiday
- *Temporarily closed January 1-4, 2024

【Accumulation of incidental charge to guest room】

Guests who wish to accumulate/ post their incidental charges to the room is requested to leave a deposit - cash or credit card at 2nd floor Front Desk.

【Yukata and Slippers】

Please wear yukata and slippers only in the guest room.

※Yukata for Adult : One size only (prepared according to the number of beds in the room)

※Yukata for Child : Only 120cm size is available. (Available upon request)

【Air conditioner】

The air conditioner in the guest room and the window are linked. When you open the window, the air conditioner automatically stops.

【Free Wi-Fi access】

Select "Marriott Bonvoy" and click "Connect" on the screen. (No ID or password required)

※If the logon page is not automatically displayed, please access to www.marriottwifi.com.

【Ice Machine】

Main building: Two ice machines on each floor. (Nearby each elevator)

Park Wing: One machine on the M2F floor

【Smoking Area】

Available next to the entrance on the 1st floor.

【ATM and Currency Exchange Machine】

Available next to the escalator on 2nd floor lobby. (24 hours)

【Courier】

Sagawa Express Counter (2F Main Building) 7:00 am~3:00 pm

Outside business hours, it is available at the bell desk next to Sagawa Express Counter.